

CC/PUTL_COS/Stock Exchanges/183

January 08, 2025

To

Listing Department
National Stock Exchange of India Limited
Exchange Plaza, C-1, Block G
Bandra Kurla Complex
Bandra (E), Mumbai – 400051
Symbol: PGINVIT

Listing Department
BSE Limited
20th Floor, P. J. Towers
Dalal Street, Mumbai – 400001
Scrip Code:543290 (PGINVIT)
Company Code:12436

Subject: Statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter ended December 31, 2024

Dear Sir/Madam,

In terms of the provisions of Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Paragraph 4.16 under Chapter 4 (Continuous Disclosures and Compliances by InvITs) of the SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated May 15, 2024, enclosed please find the statement of Investor Complaints of POWERGRID Infrastructure Investment Trust for the quarter ended December 31, 2024. Kindly take the same on record please.

Thanking You,

Yours faithfully,

**For POWERGRID Unchahar Transmission Limited
(as Investment Manager of POWERGRID Infrastructure Investment Trust)**

Shwetank Kumar
Company Secretary & Compliance Officer

Encl: As above.

CC:

IDBI Trusteeship Services Limited
Ground Floor, Universal Insurance Building,
Sir P.M. Road, Fort,
Mumbai- 400 001.

POWERGRID INFRASTRUCTURE INVESTMENT TRUST ('PGInvIT'/'Trust')		
INVESTOR GRIEVANCE REPORT FOR QUARTER ENDED DECEMBER 31, 2024		
For quarter ending December 31, 2024 (Q3 - FY 2024-25)		
	All complaints including SCORES complaints¹	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter	0	0
Number of investor complaints received during the Quarter	0	0
Number of investor complaints disposed of during the Quarter	0	0
Number of investor complaints pending at the end of the Quarter	0	0
Average time taken for redressal of complaints for the Quarter	0	0

For Financial Year (FY) 2024-25 - Upto December 31, 2024		
	All complaints including SCORES complaints¹	SCORES complaints
Number of investor complaints pending at the beginning of the year	0	0
Number of investor complaints received during the year	2	2
Number of investor complaints disposed of during the year	2	2
Number of investor complaints pending at the end of the year	0	0
Average time taken for redressal of complaints	2 Working Days ²	2 Working Days ²

Complaints pending during quarter ending December 31, 2024 (Q3 - FY 2024-25)							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES Complaints	0	0	0	0	0	0	0

Complaints pending during FY 2024-25 - Upto December 31, 2024

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during quarter ending December 31, 2024 (Q3 - FY 2024-25)

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2024-25- Upto December 31, 2024

	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	2	0	0	0	0	0	2
SCORES complaints	2	0	0	0	0	0	2

Note 1 - It may be noted that 320 emails during the quarter ended December 31, 2024 and 2,028 emails upto December 31, 2024, were received from the Investors regarding general query/ enquiry about the announcement of financial results/ announcement of distribution/ earnings call details/ profile details/ /price movement related/ Trust's prospects/ bank account details/ PAN Details/ financial results aspects/ statement of income/ distribution break up/ TDS on distribution/ TDS certificate/ annual report/ distribution claims, etc. which have been responded within average time of 1 working day.

Note 2 – Please refer Note 2 of Statement of Investor Complaints for the quarter ended June 30, 2024.

Yours Sincerely,
 KFin Technologies Limited
 Registrar & Transfer Agent for Power Grid Infrastructure Investment Trust



Eswar Charan S | Manager - Operations